

NOTICE

NEW YORK CONFIDENTIALITY PROTOCOLS FOR VICTIMS OF DOMESTIC VIOLENCE AND ENDANGERED INDIVIDUALS

Protections for Victims of Domestic Violence Under New York Insurance Law §2612

New York Insurance Law §2612 provides important protections to persons who may be subject to domestic violence. These protections include prohibiting an individual, insurer or entity supervised by the Department of Financial Services, solely because a person is or has been a victim of domestic violence, from:

- Refusing to issue or renew, deny or cancel any insurance policy or contract,
- Demanding or requiring a greater premium or payment from any person,
- Designating domestic violence as a preexisting condition for which coverage will be denied or reduced, and
- Using the fact that a person is or has been a victim of domestic violence as an underwriting criterion.

Request Procedures:

1. Any insured, or the parent or legal guardian of an insured child, or a legal representative of the insured or the parent or legal guardian of an insured child, may submit in writing a reasonable request to the insurer that the insurer should not disclose to the policyholder the following information regarding the insurer or child:
 - a. The address, telephone number, or any other personally identifying information of the person who made the request or child for whose benefit a request was made;
 - b. The nature of the healthcare services provided; or
 - c. The name or address of the provider of the covered services.

Such request must be submitted to: Trustmark Insurance Company, 400 Field Drive, Lake Forest, IL 60045, ATTN: PRIVACY SECURITY OFFICE.

2. The written request should include an alternative address, telephone number, and/or other reasonable method of contact.
3. The above request may only be revoked by submitting to the insurer a written sworn statement revoking the request.

For additional assistance, please contact the New York State Domestic and Sexual Violence Hotline.

NYS Domestic and Sexual Violence Hotline: 1-800-942-6906

English & Español/Multi-language Accessibility, Deaf or Hard of Hearing: dial 711

Spanish language: 1-800-942-6908

In NYC: 1-800-621-HOPE (4673) or dial 311

TTY: 1-866-604-5350